



## **Covid 19 Clinic Rules: July 2020**

On arrival to clinic:

- If you feel unwell or develop any COVID-19 symptoms prior to your appointment or have been in contact with someone who has COVID-19 in the last 14 days please call to rearrange your appointment.
- Please complete the questionnaire sent via text prior to your appointment Flawless Transformation will be taking every precaution to keep you and us safe.
- Advanced infection-control precautions are in place to ensure we reduce any risk.
- Please arrive at your appointment on-time, late arrivals may result in your appointment being cancelled.
- Apologies for any inconvenience but the waiting areas and toilets are all closed.
- You are welcome to bring refreshments with you as they will not be available in clinic.
- Please arrive wearing a face mask, this will be kept on for the duration of your treatment. No treatments at present will be



carried out the face mask needs to be removed inline with government guidelines.

- Your temperature will be taken on arrival prior to entering the clinic room any temperatures above the normal range will result in your appointment being rescheduled.
- Please do not bring access personal items with you to clinic, during your appointment please do not touch any personal belongings.
- On arrival to your appointment please wait patiently either outside or in your car and text to say you are here, I will call or text when I am ready for you to enter clinic.
- Please attend your appointment alone. If you bring others with you they will have to remain outside.
- All Staff members will be in full PPE.
- Extended times between each client before and after are in place to ensure deep cleaning and enable us to sanitise ourselves, the work area and areas that have been touched.
- Hand sanitiser stations will be available for clients to use before and after your appointment.



- During your appointment there will be a air filtering machine present which filters any bacteria or viruses in the air which may have a slight buzzing sound.
- We understand this may feel different to begin with and as we know some of you are still nervous or apprehensive about your appointment but at Flawless Transformation we pride ourselves in a friendly and professional atmosphere 'this will not change' we just need to implement strict measures to keep everyone safe.

Thank you for your patience, support and loyalty during this time.

We look forward to welcoming you back

Pippa and claire

Flawless Transformation  
July 2020